

ClaimIt@GT

The more logical way to lodge your claim

In an increasingly digital world, for clients, the ability to lodge claims online is essential. With the Insurance needs of Australian transport operators constantly changing, our customer based portal **ClaimIt@GT** streamlines the lodgement process. Automating many paper based procedures through an online portal makes claims handling fast and efficient. **ClaimIt@GT** improves collaboration and helps you avoid incomplete lodgements and errors caused by misreading handwritten forms.

Effortless Claims Lodgement

ClaimIt@GT is like driving an automatic vehicle instead of a manual. Claim lodgement is uncomplicated thanks to its intuitive technical design based on the input we received from our clients and businesses across Australia. Everything flows logically, so drivers can lodge their own claim information 24/7, from anywhere on the road (so long as there's the internet).

This information is automatically shared with their broker and transport operator, and both are alerted to any missing documents or incorrectly submitted information.

The Secure Road to Saving Time

ClaimIt@GT is both secure and paperless which helps manage client information more easily. Giving brokers access to all lodgement materials so they can review their client's claim before it's submitted to GT Insurance. With **ClaimIt@GT** you cut admin time and the hassle of misplaced paperwork. So do the logical thing, lodge using **ClaimIt@GT** and benefit from the speed and efficiencies of claiming online.

Try using ClaimIt@GT for your next claim, it's the logical way to lodge

How it works

Client contacts their broker to report an incident

1

Broker shares the ClaimIt@GT link

2

Client clicks on the link and answers a series of questions, as well as securely uploading any necessary documentation

3

4

Reference number generated immediately

5

Claims process begins, with automatic notification sent to broker and client

6

Repair/Total Loss or other settlement process undertaken to get the client back on the road



ClaimIt@GT

- ✓ Direct lodgement from any device, 24/7 – smartphone, tablet or desktop computer
- ✓ Clearer communication and collaboration – less errors and need to decipher handwriting
- ✓ Faster turnarounds and less downtime – no need for claim forms to be sent multiple times
- ✓ Easy upload function shares a greater amount of information during notification – quotes, forms, photos, dashcam videos and other documentation
- ✓ Immediate reference number provided so client can quickly contact repairers for quotes
- ✓ Intuitive technology pre-fills key broker/claim details automatically and only asks questions relevant to the type of claim
- ✓ Automatic reminders sent to client and broker if claim lodgement is incomplete
- ✓ Industry-leading data encryption and security

ClaimIt@GT is now available

To find out more, simply visit gtins.com.au/claims and then follow the prompts.

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