

# Accident Assist

1800 783 251

**GT Accident Assist** offers emergency response, accident coordination and support for you and your vehicle 24-hours a day, 365 days a year.

If you ever find yourself in an emergency out on the road, you can feel secure in the fact that **GT Accident Assist** is there for you.

## Eligibility

In order to be eligible for the free **GT Accident Assist** services your vehicle must be currently insured with GT Insurance.

## Medical assistance

We can facilitate assistance from medical professionals, if needed as a result of the accident.

## Driver support

### Benefits include:

- telephone support for driver until assistance arrives;
- message relays to family, friends or business owners;
- where required we will arrange relocation or temporary accommodation for the driver, provided the accident occurs more than 100kms from home base. Subject to a maximum cost of \$5,000.
- counselling service where requested.

## Vehicle recovery

We can coordinate the engagement of appropriate agencies/resources (including tow trucks) to assist the driver/owner to deal with the vehicle recovery and salvage issues associated with the accident.

## After-accident incident reporting

Once we receive your call on our toll free number, we will record information about your accident in our claims system, which is the beginning of the claims settlement process. Our aim is to have you back on the road as soon as possible.

## Conditions

At **GT Accident Assist** we are committed to delivering the best possible service. The delivery of the service is subject to:

- resources available in the area of the accident;
- any circumstances beyond our control (including but not limited to extraordinary delays caused by extreme weather conditions such as snowfall and flooding);
- restricted access area requirements.

## Important information

The **GT Accident Assist** service is not a road side assist program for mechanical breakdown or similar.

The information contained in this brochure was correct at the time of printing but is subject to change at any time without notice.

**GT Accident Assist** services are provided by ISS First Response exclusively for the benefit of clients who have their vehicle(s) insured by GT Insurance.

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**INSURANCE**

